

IMPORTANT SAFETY NOTICE

USERS OF THE BELOW CROSBY PRODUCT:

1019542 7/8" 6.50t S-2130 Shackle 1019533 7/8" 6.50t G-2130 Shackle 1018151 7/8" 6.50t G-213 Shackle 1018160 7/8" 6.50t S-213 Shackle 1018516 7/8" 6.50t G-209 Shackle 1018525 7/8" 6.50t S-209 Shackle

With Production Identification Codes (PIC) 5YH as located on the shackle bow

PLEASE CAREFULLY REVIEW AND ACT UPON THE FOLLOWING INSTRUCTIONS.

June 9, 2022

Dear Valued Crosby Business Partner:

THE CROSBY GROUP has determined the above listed anchor shackles may have a condition that can reduce the <u>ultimate</u> load capacity from the published catalog values of 6xWLL. The shackle bow may have a previously undetected indication, and continued use may result in loss of load, property damage, severe injury, or death.

By use of the Production Identification Code (PIC) symbols appearing on the product, we have determined the <u>7/8" 6.5t anchor shackles with PIC 5YH</u> shown on the bow may have this condition. See below image showing the position of the PIC on the bow. <u>No other sizes or PICs are part of this Important Safety Notice.</u>

The potentially impacted products were shipped from Crosby between May 10, 2022, and June 1, 2022. This safety notice is for your awareness since our records do not indicate you were shipped this PIC. Business partners specifically impacted during this time frame will be contacted directly with their specific shipment information.

In the event you do have any 7/8" 6.5t anchor shackles with PIC 5YH, we request you to remove them from service, and arrange for return and replacement using a Crosby Return Goods Authorization (RGA). To return these products, please contact Crosby Customer Service at crosbycustomerservice@thecrosbygroup.com for the US. To return products for Latin America, Asia Pacific and Canadian customers, use internationalcs@thecrosbygroup.com. You may also contact your Customer Service Representative directly. For more information concerning this Important Safety Notice. contact Technical Support at 1-800-220-8509 or crosbytechsupport@thecrosbygroup.com. Please do not return goods without a written Return Goods Authorization from Crosby.

Please inform your customer(s) of this Important Safety Notice, or if you know of other users of the 7/8" 6.5t anchor shackles, please pass this notice on to that user, company, or firm.



We regret the inconvenience this may cause you and your organization and thank you for your cooperation. We are committed to providing you with the absolute best in Crosby quality.

Sincerely, THE CROSBY GROUP



Production Information Code (PIC) Location