

IMPORTANT NOTICE

USERS OF THE BELOW CROSBY PRODUCT:

1/2" (13mm) A-1337 Lok-A-Loy Connecting Links, PN 1015136

With Production Identification Code (PIC) of 9UB, shipped from 4/27/18 to 8/31/18.

PLEASE CAREFULLY REVIEW AND ACT UPON THE FOLLOWING INSTRUCTIONS.

THE CROSBY GROUP has determined that a small percentage of the above listed 1/2" A-1337 Lok-A-Loy 10 Connecting Link Assemblies may have an oversize hole condition that can cause pin fracture during proof load testing. While we are confident these products will perform as intended when used within their working load limits, Crosby is committed to ensuring our products go above and beyond our industry-leading safety standards. Because there is a possibility that a small percentage of these products may not reach Crosby's targeted 4X design factor (4 times the working load limit), Crosby has decided to initiate this Important Notice. By use of the Production Identification Code (PIC) symbols which appear on the product, we have identified the 1/2" Lok-A-Loy Assemblies of PIC 9UB that may be affected. See *Figure 1* below indicating the position of the PIC symbol upon the 1/2" Lok-A-Loy connecting link.

We are requesting you identify all such 1/2" Lok-A-Loys with PIC 9UB, and either: (1) arrange for return and replacement; or (2) inspect to confirm the oversize hole condition does not exist. Determining if the oversize hole exists requires disassembly of the link assembly using a 3/8" punch, and measurement of hole diameter of single ear of link. See *Figure 2* below. The hole diameter is considered oversize and unusable, if larger than 0.410" (10.41mm).

Above all, it is important that the 1/2" Lok-A-Loy Assemblies listed above with the designated PIC symbol no longer be used prior to proper inspection. Use of these products in excess of the stated working load limit may result in property damage, severe injury, or death, and it is not advised that they be used at all until they have been properly inspected.

Please inform your customer(s) of this Important Notice, or if you know of other users of the 1/2" Lok-A-Loy, please pass this notice on to that user, company, or firm.

We regret the inconvenience this may cause you and your organization, and thank you for your cooperation. We are committed to providing you with the absolute best products and ensure that you receive quality goods.

Sincerely,

THE CROSBY GROUP

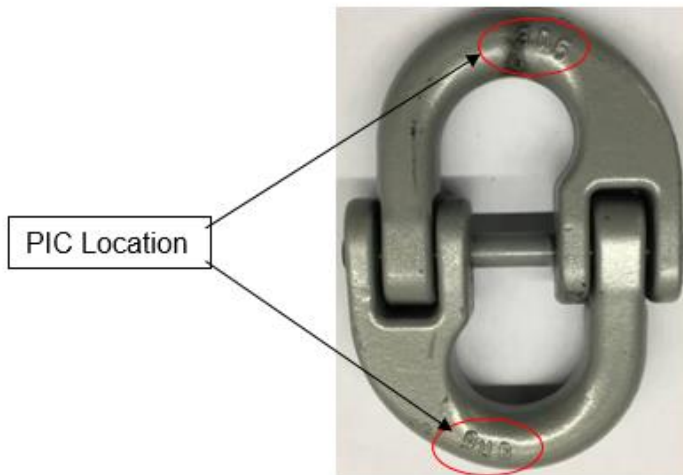


Figure 1 - PIC Location

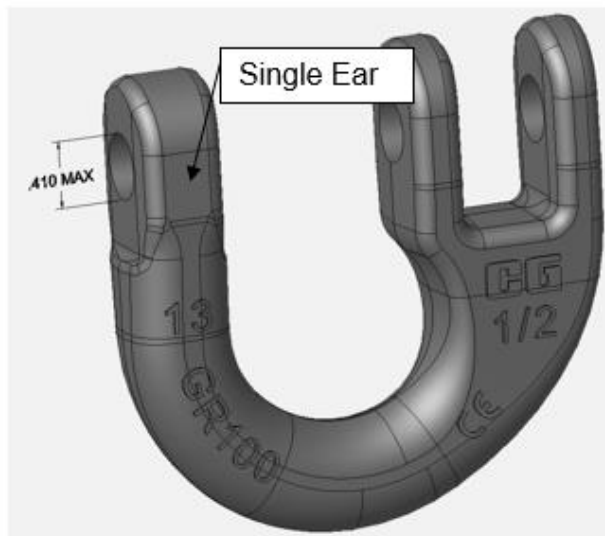


Figure 2 - Measurement Example

Frequently Asked Questions (FAQ's) regarding the Important Notice for ½" (13mm) A-1337 (PN 1015136)

In what time frame did the impacted product ship?

Product shipped from our Arlington, Texas warehouse from April 27, 2018 through August 31, 2018 and from our Canadian facility from May 14, 2018 through August 31, 2018.

What is the scope of the impacted product?

While that time frame represents thousands of units shipped, we believe that the potential maximum number of impacted assemblies is less than 200.

How do I identify whether my product is impacted or not?

There are two methods to determine whether product is impacted. The first is to check the Product Identification Code (PIC) to see if it matches the code 9UB. If it does not say 9UB, the product is not impacted. If the PIC code is 9UB, please return the product back to your distributor. The second method is to measure the single ear hole as directed in the Important Notice. If this hole is greater than 0.410" (10.41mm), please return the product to your distributor.

How does this impacted product perform in the field?

Our internal testing has shown that this product has the potential for pin breakage at approximately 2 times the working load limit.

What has Crosby done to prevent this issue from occurring in the future?

Crosby has taken several steps in manufacturing to ensure that this problem does not repeat in the future. The first is that all inventory is 100% inspected. The second action taken is the implementation of "Go, No-Go" gauges in the assembly process to test fit up.

Are other sizes of Lok-A-Loys included?

No, the ½" A-1337 is the only size that was affected.